WATERSIDE MEDICAL CENTRE

Surgery Newsletter - DECEMBER 2025

PRACTICE WEBSITE

Please take a look at our fantastic practice website:

www.watersidemc.nhs.uk

Here you can find lots of information on our recently finished build and renovation project, as well as important health pathways and information on how to access the services you need.

You can also find information on prescriptions, our practice catchment area and a newly updated 'meet the practice team' page!



Christmas Information & Opening Hours



Holiday Opening Times:

Christmas Eve (24 Dec): Open
Christmas Day (25 Dec): Closed
Boxing Day (26 Dec): Closed
27–30 Dec: Open normal days
New Year's Eve (31 Dec): Open
New Year's Day (1 Jan): Closed

Normal hours resume from 2 January

Urgent Care During Closure:

For urgent medical help when we are closed, please contact **NHS 111**. In an emergency, call **999**.

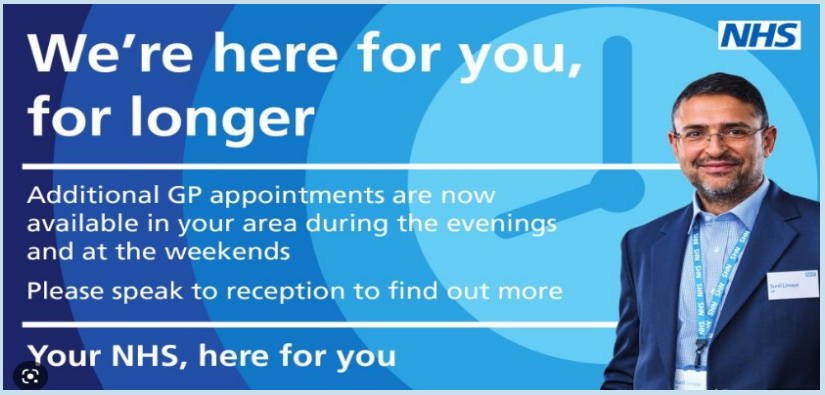
Season's Greetings:

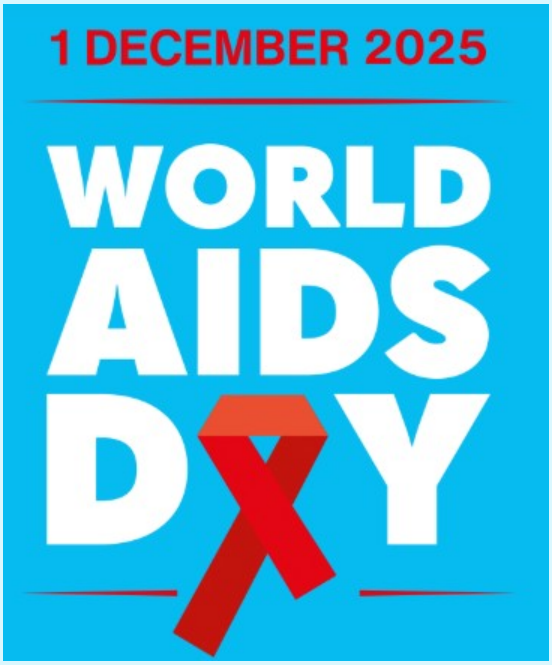
Waterside Medical Centre wishes all patients a safe, healthy, and happy Christmas and New Year :)

WATERSIDE MEDICAL CENTRE IS AN ENHANCED ACCESS HUB

Our practice is very pleased to continue offering our patients access to our 'enhanced access' hub through the Leamington Primary Care Network. This hub offers **a mixture of telephone and face-to-face GP appointments, as well as Nurse and Clinical Pharmacist appointments** available for you to **utilise in the evenings (18:30-21:00) and at the weekend (Saturday 9:30-16:30pm).** If you need an appointment outside of normal hours, please **ask a receptionist** who would be happy to support you with booking an **EA appointment which suits you and your availability**.







World AIDS Day is a global movement to unite people in the fight against HIV and AIDS. Since 1988, communities have stood together on World AIDS Day to show strength and solidarity against HIV stigma and to remember lives lost.

What can I do on World AIDS Day?

In addition to wearing a Red Ribbon, fundraising for National AIDS Trust and spreading awareness of issues affecting people living with HIV are just a some of the ways to get involved this World AIDS Day.

Recent Patient Feedback

'Kind, professional, really good advice'

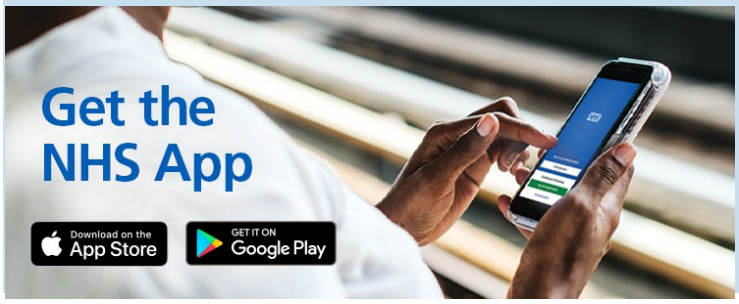
Staff Training Dates for 2026

Please be aware that practices across South Warwickshire will be **closed** from **12:30pm on the following dates** for important staff training:

22nd January
25th February
12th March
29th April
21st May
17th June
23rd September
15th October
26th November



Out of hours information will be available on our phone system.



We Value your Feedback!

The team at Waterside Medical Centre work very hard to provide a **high quality** and **responsive** service to our patients but we are always looking for ways to improve our service and listen to what our patients have to say.

There are lots of ways for patients to have their say and we would love to hear from you with any comments you may have as to how we can **improve** our service to you.

admin@watersidemc.nhs.uk

@LeamingtonGPs

www.facebook.com/WatersideMedicalCentre

01926 428321

Comments cards are available in reception and we have a patient participation group who meet regularly.

Useful Contact Numbers

Out of Hours Service	111
NHS Direct 24/7	111
Mental Health Helpline	0800 161 171
Warwick Hospital	01926 495321
UHCW Hospital	02476 964000
Ambulance Transport	01926 310312
District Nurses	0845 608 0275